



## PROGRAM OVERVIEW

**Program Title:** Team Empowerment Workshops (TEW)

This leading edge communication and leadership development program is unique and highly effective for small and medium size businesses. The “Team Empowerment” program is designed for businesses who intend to enhance communication, team performance and effectiveness over a 12 months period. Training includes upgrading the employees’ skills in up to 20 competencies. The program occurs with the same group of participants over a period of 12 months. It provides continuity, fosters accountability and nurtures high performance team culture for maximum results, in a small-business setting.



**Offering:** Team Empowerment

Program length: 12 months

## DELIVERY METHOD(S)

- Human performance technology (HPT) approach
- Lectures on best practices & live demonstrations
- Critical thinking activities
- Experiential learning (learning through reflection on doing)
- Independent assignments specific to the business
- Action learning for effective problem solving
- Benefits of group dynamics & live collaboration
- Team bonding & motivation



## STUDENT GROUPING

- Small Group of 5 to 12 participants.
- Classroom training, on site, at client office location in the Metro Vancouver Area

## START DATE

- Open for enrolment

## TRAINING INCLUDES

- **3 workshops**, scheduled over a defined 12 months period
- Access to best practices, tools, examples & digital templates
- In case of webinar, Live video conferencing for tutoring and evaluations



## PROGRAM OUTLINE

This program will enable participants to learn the fundamentals of conversational intelligence®. This leading edge communication enhancement practice will enable participants to learn how to elevate their impact in business and life. They will

- get insights into how to interact & influence others.
- elevate the chemistry of your positive connections and lowers the chemistry of your fears and distrust.
- transform, and open new pathways for healthy and productive conversations

## DEFINED OBJECTIVES

The team has access to 3 workshops that will fulfill key competencies in their leadership development, communication, effectiveness and enable them to achieve higher level of performance. The team members will learn to:

- Improve the key business practices in communication, effectiveness, collaboration and overall efficiency
- Navigate Difficult Conversations
- Overcome Leadership Challenges
- Boost the Bottom Line
- Apply the knowledge to specific business situations
- Development of a detailed action plan to apply new learnings to future business situations

## MEASURABLE OUTCOMES

- Improved conflict resolution through effective communication, relationship management and partnering
- Ability to activate your wisdom to discover how to elevate the quality of your conversations in the moment
- Ability to gage your impact and shift your influence positively
- Ability to develop ways to get in front of the curve and prime conversations for trust and mutual success
- Application of tools, practices and rituals to activate your hardwired abilities for more effective, co-creative and transformational conversations

## ASSESSMENT METHOD(S)

The participants are required to complete various assignment at different stages of each workshop (prior, during & after). Assignments are designed to apply the knowledge covered to their business situation. The participants submit their assignments to the Facilitator for the content is reviewed and evaluated.

- **Monthly assignments** conducted prior, during and after each workshop enable the participants to apply the course concepts to their specific business situations.
- **Various case studies** will be conducted where the Participants are assessed on their ability to apply the course concepts of Essential Business Skills to their specific business situations.
- **Business simulation** to develop strategic thinking, decision making, problem solving, financial analysis, market analysis, operations, teamwork and leadership.



- **Completion requirements:** the candidate is required to complete the assignments, within the timeline required per topic.
- **A certificate of completion** will be issued to confirm the completion of this training.

### TOPICS & FOCUS AREAS

The workshops series is conducted with the same group of people over a 12 month period. It follows the incremental improvement approach where the learnings from each workshop are incorporated into the following workshops in the series to maximize effectiveness of experiential learning and action driven problem solving.

This program includes a choice of **3 workshops** from the following selections:

Selection	CODE		Leadership Empowerment Workshops
	PLW-CIQ	A	C-IQ Fostering sound communication
	PLW-CIQ	B	C-IQ Achieving Interaction Dynamics
	PLW-CIQ	C	C-IQ Architecting Conversations
	PLW-CIQ	D	C-IQ Optimizing Team Dynamics For A “Transformational Change”
	PLW-CIQ	E	C-IQ Navigating difficult conversations / Conflict Resolution
	PLW-CIQ	F	C-IQ Rituals and Team empowerment

### FEES\*

Tuition Fees for each participant*	GST	Total Fees	Total hours
\$1,620.00	\$81.00	<b>1,701.00</b>	12

\* Fees are based on a minimum of 6 participants per program.

### PAYMENT OPTIONS:

- Full payment is required at the start of the program

**Trainer:** Galia Shukr